

Curtain Makers NZ Ltd.
Standard Terms and Conditions
RETAIL



Dear Customer

Please note the following standard terms and conditions:

Payment – Our company policy on custom made jobs is 50% of agreed job total paid to the Sales Consultant on acceptance and the balance paid to the installer upon completion. We accept all major credit cards, cash and cheques. The goods remain the sole property of Curtain Makers NZ Ltd until paid in full. Interest, collection & administration charges may be added to any outstanding invoices sent to a debt collection agency.

Claims – We are very proud of our reputation and will put all issues right. We issue a standard 2 year warranty for our quality of workmanship (excludes normal wear and tear and misuse). We require notice within 14 days of installation if you are unhappy with anything otherwise we agree that the job is complete.

Natural fabrics – Some natural fabrics (Calico etc) have slight imperfections, weave, seeds and colour variances. These are part of the natural look and feel of these fabrics. These are not flaws and as such we have no control over their appearance. Curtain Makers cannot replace these products under warranty.

Fabric Movement – Most fabrics have a margin of movement due to ever changing environmental and seasonal conditions (eg: moisture and dryness). Please allow the industry standard of an overall 3% - 5% movement in the fabric.

Customer Acceptance Advice

NAME **Date of Acceptance**

I hereby accept your price of \$, subject to the Terms and Conditions above.

My deposit of \$ is enclosed.

..... Customer's Signature

Consultant.....

Number